

# **Dealer User Manual**

January 2006

#### Dear Licensed Dealer:

Thank you for electing to file your dealer sales electronically. There are two electronic filing options available to you:

**Option 1** - Enter each sale on the department's **Internet NOS Reporting System** Application (see page 7 of the User Manual).

**Option 2** - Submit a prescribed file to the department's secure server through Secure **HyperText Transfer Protocol (HTTPS)** (see Page 14 of the User Manual).

You may start filing your sales electronically using Option 1 as soon as you receive an e-mail from the Department of Revenue with your User ID and password. You may use Option 2 as soon as your software has been approved (See Page 14 of the User Manual). In the meantime, you may use Option 1.

You may select either electronic option or change options at anytime as long as you do not file the same sale twice or forget to include any sales. With either option, you must:

- Report all sales (motor vehicle, trailer, all-terrain vehicle, and vessel both wholesale and retail);
- File sales on a monthly basis or more frequently if you wish;
- Click on "File Sales Report" (see Page 17 of the User Manual) before the 15<sup>th</sup> of the following month to finalize the previous month's sales. This applies even if you made no sales for the month. This functionality will be available by February 15, 2006;
- Discontinue submitting a paper monthly sales report (DOR-385); and
- Continue to submit the Secure Power of Attorney forms and copies of the corresponding titles to the Dealer Licensing Section by the 15<sup>th</sup> of the following month.

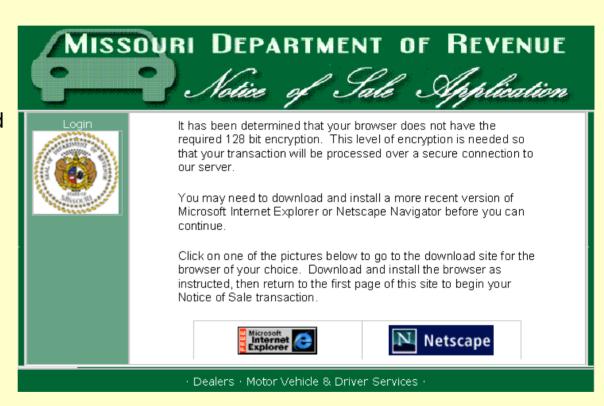
For more information, go to Notice of Sale (NOS) FAQs (http://www.dor.mo.gov/mvdl/motorv/nos/faq.pdf) or call (573) 751-4509.

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# Accessing the Internet Notice of Sale (NOS) Reporting System

If you try to access the Internet NOS Reporting System and your browser does not have the required 128 bit encryption, you will receive the message shown. You must download and install the appropriate browser as instructed.



## Login

**Step 1:** First time users:

Enter your User ID and password (see e-mail confirmation from DOR);

Change your password; and

Enter your User ID and new password and click "Submit."

If you are a motor vehicle dealer and a boat dealer, use your motor vehicle dealer User ID and password to log in.

If you enter the incorrect User ID/Password, click on "Reset" to clear those fields and re-enter the correct User ID/Password.

Forgotten your password? Click on "Forgot your password?" and you will be prompted to submit an email to the department requesting that your password be reset.



## Login

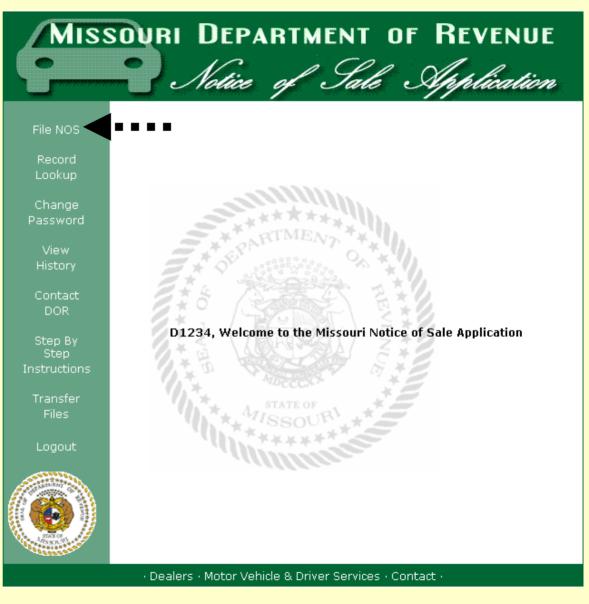
**Step 2:** Read the declaration information and click "Accept."



**Step 1:** To file a sales record one at a time, click "File NOS" on the left-hand side bar.

Sales must be filed monthly or more frequently as determined by the dealer.

Filing sales electronically eliminates submitting the paper monthly sales report (DOR-385).



#### **Step 2:** Enter the vehicle information:

- Select the type of vehicle from the drop-down menu;
- Select type of sale from the dropdown menu. All sales must be reported (retail and wholesale); and
- Respond to the question asking if the vehicle is new.
  - If "No" is selected, you will be asked if the vehicle is titled by another state.
    - ◆ If "No" is selected, you will be prompted to enter the title number (if available – or click "Continue") and the last six digits of the VIN/HIN. Click "Continue."
  - If "Yes" is selected, click "Continue" and go to Step 3.



**Step 3:** If the vehicle is new, the current title is not a Missouri title, or you do not have the Missouri title number:

- Enter the four digit year;
- Select the make from the dropdown menu. If the make is not listed, select "other" and enter the make abbreviation (up to five characters);
- Enter the model (up to 10 positions);
- Enter the full VIN/HIN (please verify the HIN/VIN is correct);
- Select the body style from the drop-down menu; and
- "Confirm" that the vehicle information is correct.



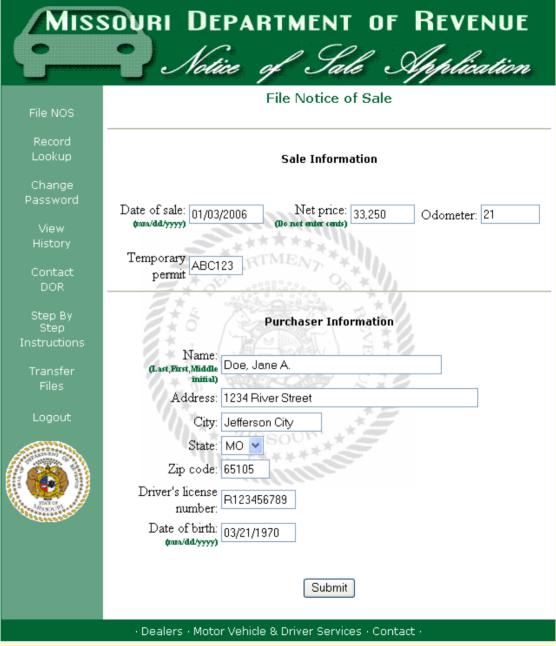
**Step 3 Continued:** If you entered a Missouri title number and the year, make, and VIN/HIN is already populated, do the following:

- Enter the model (limited to 10 characters);
- Select the body style from the drop-down menu; and
- "Confirm" that the vehicle information is correct.



**Step 4:** Enter the following sale and purchaser's information:

- Date of sale (the year must be four digits);
- Net price. Only enter whole dollar amounts (optional);
- Odometer reading. Exclude 10ths (odometer reading is not required for all-terrain vehicles or vehicles over 10 years old);
- Temporary permit. Record the permit number if one was issued;
- Name, Address, City, State, Zip;
- Driver license number and date of birth of the first purchaser listed if there are multiple purchasers (this is optional information); and



• Click "Submit."

**Step 5:** Review the sales record for correct information.

If corrections are needed, click "Back to Fdit" and correct the record.

Otherwise, click "Submit."

If there is a problem with the transmission/record, you will receive a failure page with further instructions.

# MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

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Password

Step By



#### NOTICE OF SALE

#### **Vehicle Information**

Type of Vehicle: Passenger vehicle

Odometer: 21

Vehicle Title Number: XXXXXX

Title state: XX Year: 2006

Make: LINC

VIN/HIN 3LNHM26126R611946

Model: ZEPHY

Body style: FOUR DOOR

#### Sale Information

Date of Sale: 01/03/2006 Net Price: \$33,250.00 Type of Sale: TAXABLE

#### **Purchaser Information**

Purchaser's Name: DOE JANE A

Street address: 1234 RIVER ST

City: JEFFERSON CITY

State: MO

Zip code: 65105

Purchaser's Driver License Number: R123456789

Purchaser's Date of Birth: 03/21/1970

Please verify the above information before submitting. To change incorrect information, please press 'Back to Edit' button.

SUBMIT

Dealers - Motor Vehicle & Driver Services - Contact -

**Step 6:** The confirmation receipt is confirmation that you have successfully submitted the sales record to the Department of Revenue. The receipt will contain a NOS control number at the top of the page. You may print your confirmation receipt for your records, file another NOS, or logout. You are not required to print the confirmation page since you can access your sales records from the "Record Lookup" function.

If the system goes down while you are filing a sales record, to determine if the sale was successfully submitted, access the "Record Lookup" function to see if the sales record can be retrieved. If the sale cannot be retrieved, you must re-enter the record.

# MISSOURI DEPARTMENT OF REVENUE Notice of Sale A

File NOS

Password

Step By



#### NOTICE OF SALE

CONFIRMATION RECEIPT

NOS Control Number: 1112189D

Vehicle Information

Type of Vehicle: Passenger vehicle

Odometer: 21

Vehicle Title Number: XXXXXX

Title state: XX

Year: 2006

Make: LINC

VIN/HIN: 3LNHM26126R611946

Model: ZEPHY

Body style: FOUR DOOR

Sale Information

Date of Sale: 01/03/2006

Net Price: \$33,250.00

Type of Sale: TAXABLE

**Purchaser Information** 

Purchaser's Name: DOE JANE A

Street address: 1234 RIVER ST

City: JEFFERSON CITY

State: MO

Zip code: 65105

Purchaser's Driver License Number: R123456789

Purchaser's Date of Birth: 03/21/1970

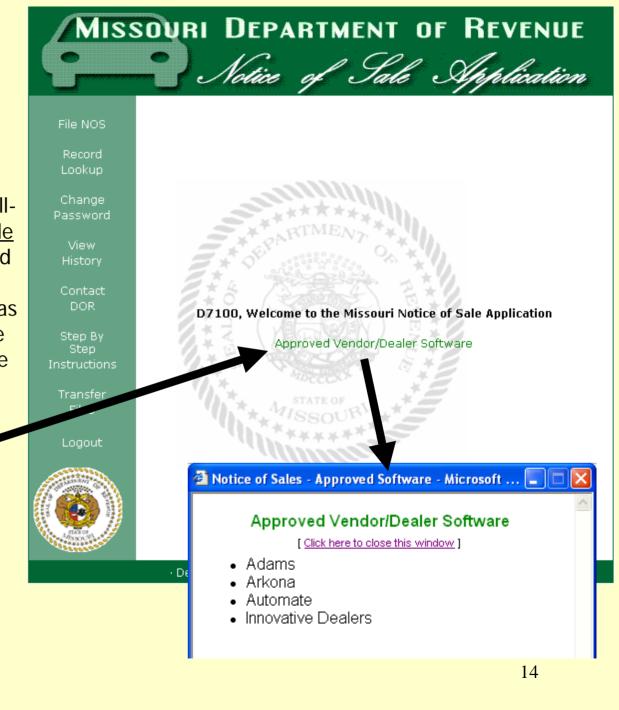
File Another NOS

LOGOUT

Dealers - Motor Vehicle & Driver Services - Contact

# Filing Sales Using Special Front-End Software (HTTPS)

This option allows a dealer to file each sale (motor vehicle, trailer, allterrain vehicle, or vessel) in one file using the dealer's current front-end software. Sales are filed on a monthly basis or more frequently as determined by the dealer. The file format developed by your software vendor (or your dealership) must first be approved by the department. Click on "Approved Vendor/Dealer Software" to see which vendor/dealership file formats have been approved. If your file format has not been approved yet, you may file your sales one at a time by clicking on "File NOS."



# Filing Sales Using Special Front-End Software (HTTPS)

**Step 1:** To submit/upload your file, click on "**Transfer Files**" on the left-hand side bar.

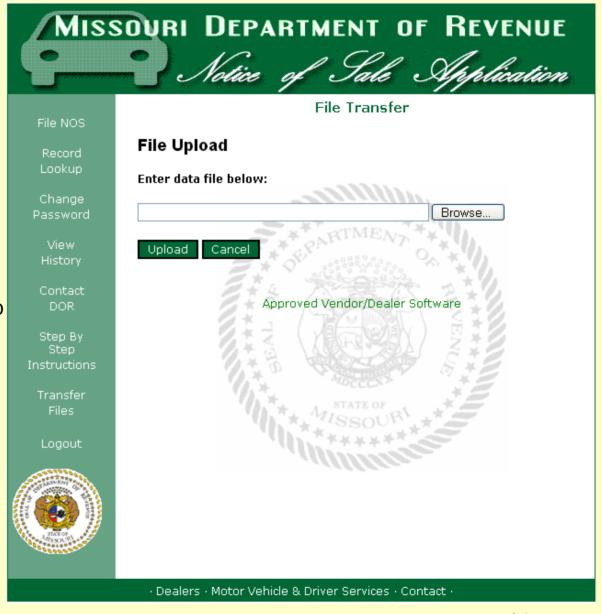


# Filing Sales Using Special Front-End Software (HTTPS)

#### Step 2: File Upload:

- Enter path and file name in the data file field or click on "Browse," select the file from your computer, and click "Open."
- Click "Upload" to transfer files to the department.

Filing sales electronically eliminates submitting the paper monthly sales report (DOR-385).



## **File Sales Report**

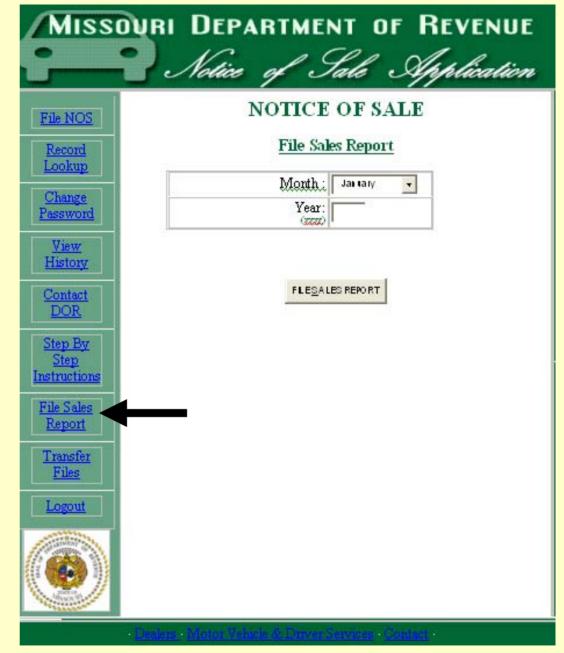
(Option will be available soon)

Once you filed all sales for the month (or if you made no sales during the month) you must finalize/file your sales report no later than the 15<sup>th</sup> day of the month following the month in which the sales occurred to avoid discipline or a \$300 penalty. This applies regardless of which electronic filing method you used.

**Step 1:** To finalize your sales report, click "File Sales Report" on the left-hand side bar.

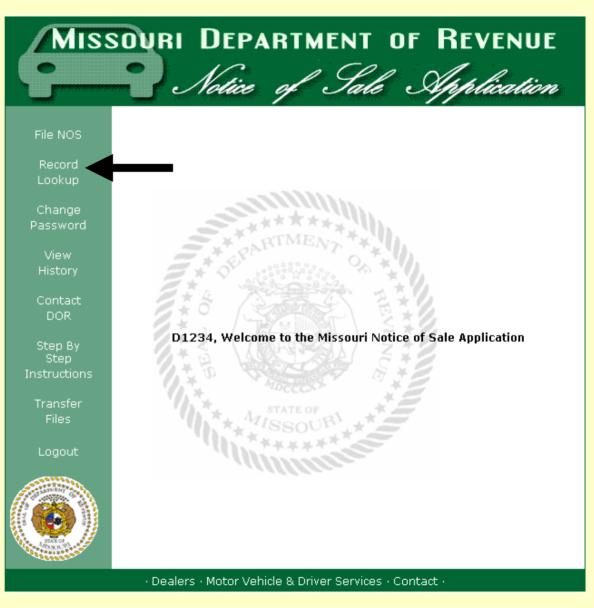
**Step 2:** Select the month for which you are reporting from the drop down box;

Enter the year of the report; and Click "File Sales Report."



### **Record Lookup**

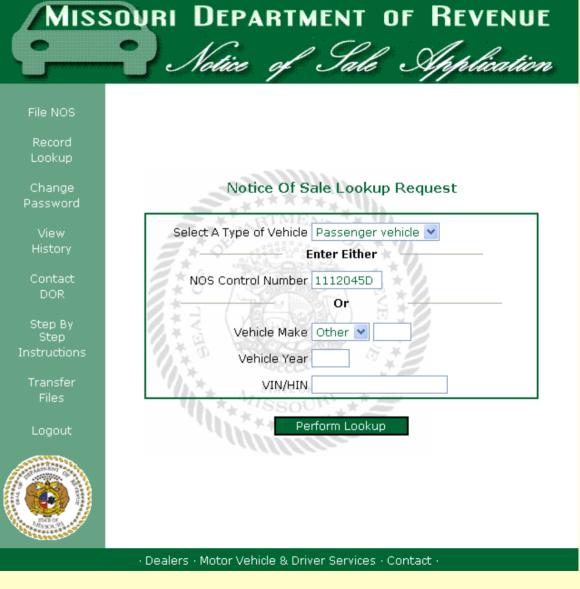
**Step 1:** To view a sales record you have filed, click "Record Lookup" on the left-hand side bar. To review multiple records at one time, see "View History" on page 25.



### **Record Lookup**

**Step 2:** Enter NOS lookup information:

- Select the type of vehicle from the drop-down menu;
- For units other than a boat or documented vessel, either enter the NOS control number or select the make from the dropdown menu and enter the year and VIN. If the make is not displayed, select other and enter the make abbreviation (up to five characters);
- If you select boat or documented vessel as the vehicle type, enter the NOS control number or VIN/HIN; and
- Click "Perform Lookup."



### **Record Lookup**

**Step 3:** Click "Print" to print the record or select another option from the left-hand side bar.

# MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

File NOS

Record Lookup

Change Password

View Histor

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Step By Step Instructions

> Transfer Files

Logou



#### **NOTICE OF SALE**

#### RECORD LOOKUP RESULTS

NOS Control Number 1112045D

#### Vehicle Information

Type of Vehicle

Odometer 21

Title Number XXXXXX

Title State XX

Year 2006

Make LINC

Body Style

VIN/HIN 3LNHM26126R611946

#### Sale Information

Date of Sale 1/3/2006

Net Price \$33,250.00

Type of Sale TAXABLE

Temp Permit# ABC123

#### Purchaser Information

Purchaser's Name DOF JANE A

Street Address 1234 RIVER ST

City JEFFERSON CITY

State MO

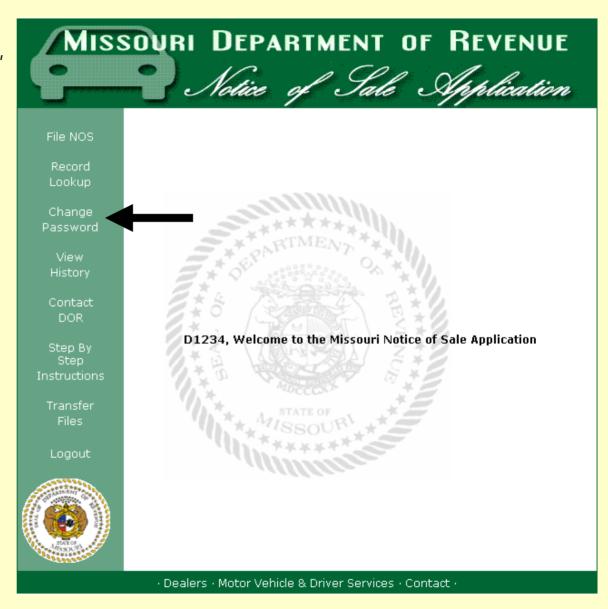
Zip Code 65105

PRINT

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# **Change Password**

**Step 1:** To change your password, click "**Change Password**" on the left-hand side bar.



## **Change Password**

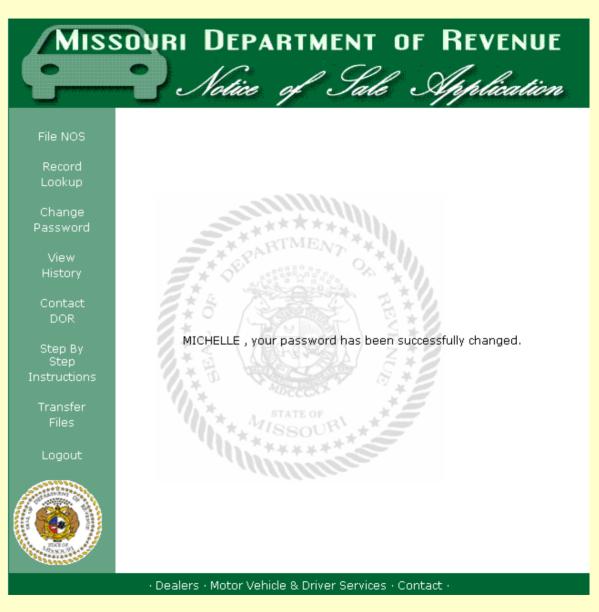
**Step 2:** Please do the following:

- Enter your current password in the old password field;
- Press the tab key;
- Enter your new password (must be at least 8 characters);
- Press the tab key again;
- Re-enter your new password; and
- Click "Submit."



## **Change Password**

**Step 3:** This screen informs you that the information was updated successfully. To continue, click any option, or click "Logout" to exit the system.



## **Resetting Password**

If you have forgotten your password, click on "Forgot your password?" at the login screen and you will be prompted to submit an e-mail to the department requesting that your password be reset.

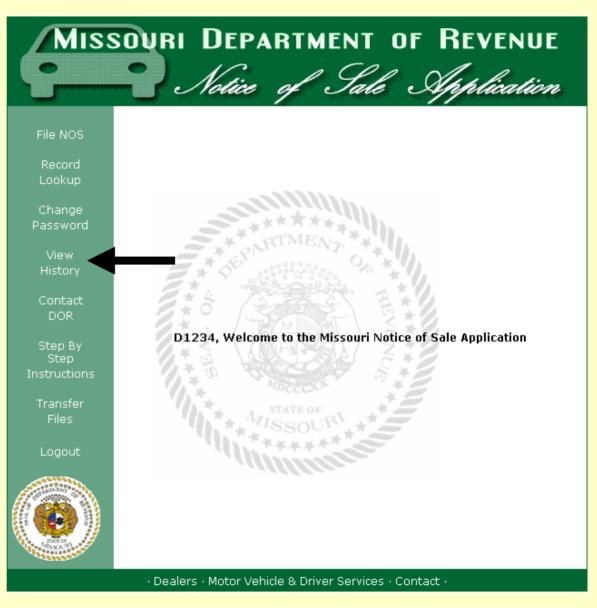
If you have other questions regarding your password or have entered your user ID and password correctly but are getting a Login Failure message, click "Contact DOR" on the left-hand side bar and you will be prompted to submit an e-mail to the department addressing your password issue.



### **View History**

**Step 1:** To view multiple sales records that you have filed, click "**View History**" on the left-hand side bar.

In the near future, you will be able to print a monthly report containing all sales information as well as your sales totals.



## **View History**

**Step 2:** You may view and print previous sales records for the month or for a particular date range based on the option you select:

- Click on "History by Month" and enter the month and year of the report you want and click "Get History."
- Click on "History by Date Range" and enter the month, day, and four-digit year of both the first record and last record you are searching for.



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## **View History**

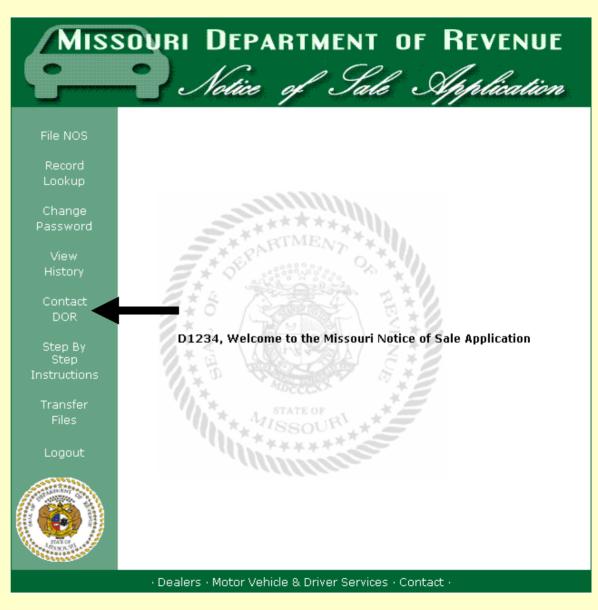
**Step 3:** Click "Print" to print the history data or select another option from the left-hand side bar.

To view a different set of history records, click on your browser's "back" button and enter a different month or date range.



# Contact Department of Revenue (DOR)

**Step 1:** To contact the Department of Revenue, click "Contact DOR" on the left-hand side bar.



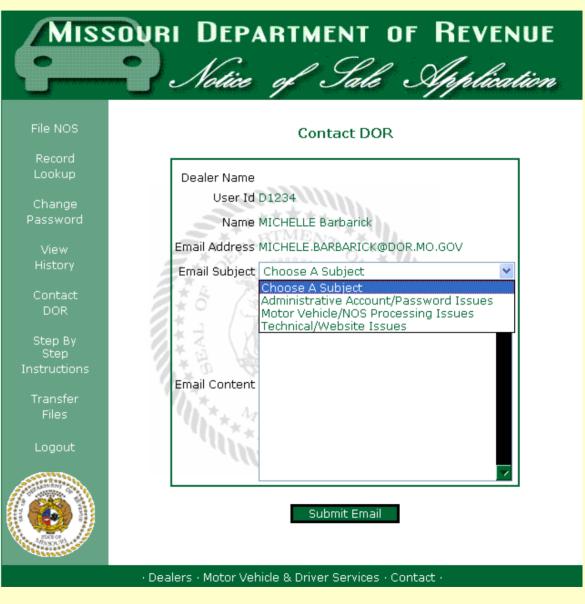
# Contact Department of Revenue (DOR)

**Step 2:** Select the subject from the drop-down menu;

Enter your comments in the E-Mail content space;

Click "Submit E-Mail."

The appropriate staff member will respond to you.



# Contact Department of Revenue (DOR)

**Step 3:** The screen indicates the message was sent successfully.

To continue, click on any option, or click "Logout" to exit the system.



#### MICHELLE, the following message was sent successfully:

Email Subject NOS - Administrative Account/Password Issues

Email Content Test Only

Files

Step By

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# **Step by Step Instructions**

**Step 1:** To view step by step instructions regarding the Notice of Sale Application, click "**Step by Step Instructions**" on the left-hand side bar.



# **Step by Step Instructions**

**Step 2:** For detailed, step-by-step instructions, just click on the topic you need help with.

# MISSOURI DEPARTMENT OF REVENUE Notice of Sale Application

File NOS

Record

Change Password

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#### Step-By-Step Instructions & Help

For detailed, step-by-step instructions, just click on the topic you need help with.

- · Looking Up Records
- · Filing A Notice of Sale
- Changing Your Password
- · Viewing Transaction History
  - Logging Out
  - Filing A Sales Report
- · Contacting the Department of Revenue

#### **Administrator-Only Functions**

- · Updating Dealer Information
  - Managing Users
- Resetting A User's Password

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#### STEP 1

Your options are listed on the left-hand side bar. Please click "Record Lookup."



## Logout

**Step 1:** To logout, click "Logout" on the left-hand side bar.



#### **Rescinded Sales**

A sale may be rescinded after it is reported if the dealer submits a copy of the NOS form or original sales record from the department's sales reporting system to the Dealer Licensing Section with the following information recorded on it:

- a. "Rescinded Sale;"
- b. Signature of dealer's agent; and
- c. Date rescinded.

Once the electronic sales reporting system is fully operational, you will be able to rescind a sale electronically. You will be notified when this enhancement is available.

#### **Amended Sales**

A sale may be amended (i.e., name changed, etc.) if the dealer submits a copy of the NOS or original sales record from the department's sales reporting system to the Dealer Licensing Section with the following information recorded on it:

- a. "Amended Sale;"
- b. Amended information with a line drawn through the incorrect information;
- c. Signature of dealer's agent; and
- d. Date amended.

#### **Sales Report Corrections**

If you use the Internet NOS system, front-end edits will alert you at the time you enter the data of any errors.

If you use the HTTPS Electronic Dealer Sales Reporting System, the department is creating an online error file for you to utilize to correct any errors that are in the file. You will be notified on the home page when online correction is available. Until then, you will receive an e-mail from the department for manual correction.